

23-Mar-2020, Athens

Furuno Hellas remote service assistance

Furuno Hellas evaluating the current situation with the spread of COVID-19 and the difficulties encountered in some areas to arrange service attendance, is releasing as short-term measure, a remote service assistance option.

With the use of virtual means (video conference) and workshop infrastructure, our service experts will be utilized during this period to assist onboard electricians, in order to proceed with repairs of critical Navigation equipment.

The commitment of Furuno Hellas to our product and our esteemed partners is continuous and we will exceed all technological means to support at all circumstances.

Furuno Hellas is already recognized as pioneer among Furuno network for developing remote applications “HERMACE”, that are essential to the new era of unmanned vessel and necessity to have total overview remotely, when access onboard is not possible.

Please communicate with our service team for additional information, and report any technical issues (service@furuno.gr).

