

QUALITY POLICY

The Management and employees of **FURUNO HELLAS S.A.** are committed to providing competitive as well as efficient Electronic Navigation & Communication Products and Services in a process oriented and customer-focused manner.

In order to achieve this goal, the Management has set the following Objectives, subjected in continual reviewing, monitoring and up-dating as appropriate,

- ❶ To provide adequate resources including qualified, experienced and trained personnel fit for the service,
- ❷ To use the Quality System as a basis for continual improvement of the Company's organization and operation issues,
- ❸ To fully comply with applicable statutory and/or legislative requirements related to its operational activities,
- ❹ To control Company's business processes and monitor their performance for continuous enhancing the effectiveness of the Quality Management System and further development of customer satisfaction

Following the present statement, **FURUNO HELLAS:**

- ❶ Works towards revealing sustainable development opportunities on its provided services seeking and exploiting customers' feedback.
- ❷ Demands all personnel to adopt and comply with this policy.

Top Management is committed to offer all necessary resources for the correct implementation of Company's continually updated Policy.

Theodoros Katemidis
Managing Director



Glyfada, 30-05-2022